

BARCLAYS DWP APPOINTEESHIP SUMMARY

An Appointeeship is a formal arrangement allowing you to manage government benefits on behalf of someone who lacks the physical or mental capacity to do so themselves. [1, 2]

1. Scope & Capabilities

- **What it covers:** Grants full access to manage DWP benefit payments (e.g., Universal Credit, PIP, State Pension).
- **What it excludes:** Does **not** grant access to the claimant's private income, savings, or investments.
- **No new account needed:** Barclays adds an appointeeship arrangement to the account where the benefits are paid.
- **Permitted Actions:** The appointee will receive a debit card, can view statements, pay bills, and manage outbound funds like Direct Debits and standing orders. [1, 2, 3]

2. Registration Checklist

To register the arrangement with Barclays, you must provide the following: [1, 2]

- **Evidence of Authority:** The **original, full BF57 Form** issued to you by the DWP (all pages are required, not just the summary). [1, 2, 3]
- **Appointee Identity Verification:**
 - *Existing Barclays Customers:* A debit card with PIN, or the Barclays mobile app ID.
 - *New Customers:* A valid passport or full UK driving licence, plus a recent utility bill or council tax statement. [1, 2, 3]

3. How to Submit

You can register your status through one of three channels: [1]

1. **Online:** Complete the secure [Barclays Delegated Authority Form](#). You will need to upload your BF57 form as a single PDF file under 15MB.
2. **By Phone:** Contact the dedicated Barclays Third-Party team on **0345 075 7475** (Select Option 1).

3. **In Branch:** Book an appointment at a local Barclays site and bring your physical documents. [1, 2, 3, 4]

4. Setup Timeline

- **Processing:** Once all documents are submitted, Barclays takes up to **10 working days** to complete the setup.
- **Confirmation:** You will receive a confirmation letter in the post once the profile has been updated. Cards and login details arrive separately shortly after. [1, 2, 3]